

**North Dakota Department of Transportation
INVITATION TO BID**

Bid Number: 966-18-13-050	Bid Opening Date & Time: 08/12/2013 02:00 PM
Items: Document Scanning	Buyer: Vanessa Brosten
Bid Mailing Address: 608 E Boulevard Avenue, RM 222	Telephone Number: 701-328-2571
City, State, Zip: Bismarck, ND, 58505	Email: vbrosten@nd.gov
Contract Period: 09/01/2013 TO 08/31/2014	Date Prepared: 07/27/2013

BID RESPONSE

Please submit your bid response on the attached forms in conformance with the instructions and specifications in the NDAC 04-12-01 – 04-12-16. One copy of your bid response must be returned to the North Dakota Department of Transportation (NDOT) prior to the time and date specified for the bid opening. Bid responses received after the time and day specified for the bid opening will be rejected. Mark envelope with word "BID" and the opening time and date. **If your bid response is accepted by NDDOT, then your bid response will constitute a binding contract.**

CONTRACT

This contract is made and entered into by and between NDDOT for the state of North Dakota (hereinafter state) and

Vendor Name Fireside Office Solutions	Vendor Address 1713 East Bismarck Expy, Bismarck ND 58504
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(hereinafter vendor). In consideration of and for the acceptance by the state of the offer made by the vendor pursuant to the bid response, the vendor agrees and promises to sell, furnish, and deliver to the state, at the time, places, and prices specified in the bid response, all goods, merchandise, supplies, commodities, equipment, or other items contained in the bid response and for which the vendor has been awarded this contract by the state. The vendor shall fully perform this contract in accordance with the terms and conditions contained in the bid response including all specifications, rules, or regulations mentioned therein, and shall comply with all applicable provisions of the NDAC 04-12-01 – 04-12-16 promulgated by the State Purchasing Division; such manual being made a part of this contract by reference. The Risk Management Appendix and Civil Rights Appendix, both attached, are hereby incorporated into and made a part of this agreement.

The following must be completed by the vendor; failure to do so may result in the rejection of the vendors bid proposal.

Vendor Name Fireside Office Solutions		
Mailing Address 1713 East Bismarck Expressway, Bismarck ND 58504		
Telephone Number 701-258-8586	Fax Number 701-223-9598	E-mail Address mbourgois@firesideop.com

Marcel Bourgois, Owner

Name & Title (Type or Print)

Marcel Bourgois

Signature

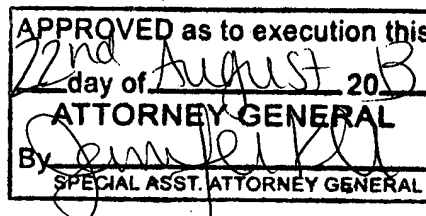
08/09/2013

Date

To be signed by **Owner; Partner; Corp. Pres., Vice Pres., or other authorized Corp. Officer** or bid may be rejected. (if signed by other authorized Corp Officer, please attach copy of Power of Attorney or other documentation showing authority to sign.)

FOR ND DEPARTMENT OF TRANSPORTATION USE ONLY Accepted by the state according to provisions of award.

Authorized Signature Grant Levi <i>by Dan E. Lott</i>	Date 8/22/13
Recommended for approval <i>R. J. Sney</i>	Approximate contract amount \$ UNKNOWN



CLA 7480 (Div. 50)

MAILING INSTRUCTIONS

Mail only one completed and signed request for bid document per envelope, unless instructed otherwise. Request for bid documents not signed or received after the date and time specified in the request for bid will be rejected.

BID IS: ☒ SEALED ☐ NOT SEALED

Address the envelope containing your response in the following manner:

BID NUMBER - 966-18-13-050
BID OPENING DATE/TIME - August 12, 2013; 2:00 PM Central
N. D. DEPT. OF TRANSPORTATION
PROCUREMENT, RM 222
608 E BOULEVARD AVE
BISMARCK ND 58505-0700

BIDDERS INSTRUCTIONS

1. **Acceptance/Rejection/Waiver.** The state of North Dakota reserves the right to accept or reject any or all bids and to waive minor irregularities or technicalities, provided such waiver does not substantially change the offer or provide a competitive advantage to any vendor, in the judgment of the state.
2. **Affirmative Action.** The contractor will take affirmative action in complying with all Federal and State requirements concerning fair employment and employment of handicapped, and concerning the treatment of all employees without regard to discrimination by reason of race, color, religion, sex, national origin, or disability/ handicap.
3. **Assistance to Bidders with a Disability.** Bidders with a disability that need an accommodation must contact the Procurement Officer prior to the deadline for receipt of bids so that reasonable accommodations can be made.
4. **Alterations and/or Corrections.** The person signing the bid response must initial any or all manual alterations and/or corrections to the bid response. Those bid responses with alterations and/or corrections that are not initialed may be rejected.
5. **Award.** Award will be made to a responsive, responsible bidder with the lowest price considering conformity with specifications, terms of delivery, quality, and serviceability. NDDOT reserves the right to consider bids varying in minor respects from any specific requirements herein, but judged to meet the intent of this request.

Contracts are not awarded at the bid opening. Bid responses will be firm for 30 days, unless stated otherwise.

6. **Awards, Splitting of.** The state reserves the right to make awards by item, groups of items, or on the total low bid for all the items specified as indicated in the detailed specifications. Bidders interested only in the total low bid for all items are to state 'all or nothing' on their bid response.
7. **Bidder Checklist.** HAVE YOU REMEMBERED TO:
 - Bid F.O.B. Destination (Ship To: Address) Freight Prepaid.
 - Mark envelope as indicated.
 - Review Standard Terms and Conditions contained in this solicitation.
 - Sign your bid on the cover sheet.
 - Initial all bid/pricing changes you made.
 - Bid responses must be submitted in ink or type written.
 - Review and complete all requirements contained in this solicitation to ensure compliance.
8. **Bidder's Responsibility and Late Bids.** It is the bidder's responsibility to ensure that a bid response is physically deposited with the NDDOT Procurement Office prior to the date and time specified for the opening. Late bid responses will not be opened and will be rejected and returned regardless of the degree of lateness or the reasons. It is the bidder's responsibility to comply with the State of North Dakota's laws and regulations.

9. **Bid Summary.** Bid summaries are available when the bid has been awarded. When bids are issued using the State's electronic bidding system, the bid summary will be posted and available for download from: <http://www.nd.gov/spo/>

Bid summaries will be mailed to those bidders who supply a self-addressed, stamped envelope with their bid response. A copy of the bid summary may also be obtained by visiting the NDDOT Procurement Office during normal working hours.

10. **Bid Bond.** Waived in this instance: however, bidder(s) failing to enter into a contract with this office, upon notification of award, may be subject to removal from the bidder's list.

11. **Clarifications, Bid Changes and Questions Deadline.** The Procurement Officer is the point of contact. Any irregularities, lack of clarity, requested bid changes and all questions regarding this bid and the procurement process must be addressed to the Procurement Officer referenced on the first page of this document not later than end of business August 2, 2013. (Contact information is indicated on cover page). If a bid amendment is required, it will generally be issued after this date.

The bidder is cautioned that the requirement of this solicitation can be altered only by written amendments and that verbal communications from whatever source are of no effect.

12. **Definitions.**

- Bidder - any person or firm submitting a competitive bid in response to a solicitation.
- Bid summary - a summary of all bid responses received by the NDDOT Procurement Office.
- Bid response - the executed document submitted by a bidder in response to a solicitation.
- Contract - a deliberate written agreement between two or more competent persons to perform specific act or acts.
- Contractor - any person or firm having a contract with a governmental body.
- Solicitation - the process of notifying prospective bidders that the state wishes to receive bids for furnishing goods or services.

13. **Deviation from Specifications Supplied by NDDOT.** Unless otherwise indicated by the bidder, it will be assumed that specifications will be met in all respects. Any deviation from the minimum specifications indicated herein must be clearly pointed out PRIOR TO THE DEADLINE FOR RECEIPT OF QUESTIONS; otherwise, it will be considered that the items offered are in strict compliance with these specifications, and the bidder will be held responsible.

14. **Electronic & Facsimile Bids.** Bid responses are not to be email attached or faxed to the NDDOT unless this transmittal method has been authorized by the Procurement Officer or bid document. (Contact the Procurement officer regarding additional requirements and exceptions.) Bid responses electronically submitted or faxed may be rejected as non-responsive.

15. **Freight/F.O.B. Destination.** Freight and transportation charges are to be included in the price of the products, unless otherwise specified in the solicitation. (F.O.B. - Free On Board).

16. **Indemnification.** The attached Risk Management will be incorporated into the contract. The successful Bidder may be required to furnish proof of insurance, as detailed in the Risk Management Appendix.

17. **Multiple Bid(s).** Bidders may submit more than one bid response(s) for the item(s) specified in the solicitation. Each bid submitted must comply in all aspects with the bid requirements and these instructions.

18. **Negotiation.** NDDOT reserves the right to negotiate with the successful bidder to ensure the best possible consideration is afforded to all concerned.

19. **Open Records.** After award, bid documents will be subject to the North Dakota open records law. Records are closed or confidential only if specifically stated in law. If a request for public information is received, the procurement officer will determine whether the information is an exception to the North Dakota open records law, and the information will be processed appropriately. Those interested in reviewing the bid file, are to make arrangements, with the NDDOT Procurement Office. The NDDOT Procurement Office hours are 8:00 a.m. - 12:00 p.m. and 1:00 p.m. - 5:00 p.m. Monday through Friday.

20. **Packaging.** All shipments are to be packaged according to accepted commercial practices to avoid damage in shipment.

21. **Performance Bond.** Successful bidders will not be required to furnish a performance bond; however, failure to perform satisfactorily will result in the immediate termination of the contract(s) and bidders may be subject to removal from the bidder's list.

22. **Preparation of Bid.** Bids will be accepted on NDDOT forms only. If the document is located on the State Procurement Office website, then bidder is to download the document and type or write their responses as indicated by the bid document. Alteration of the bid document may be cause for bid rejection. Bidders are cautioned to examine specifications and all instructions. Failure to do so will be at the bidder's risk.

23. **Pricing.** Unit prices are to be stated in United States currency and based on the unit of measurement specified in the solicitation, F.O.B. Destination, to the NDDOT delivery locations specified herein.

In the event of mathematical differences between the unit price and extended total, the unit price will prevail.

24. **Protest of Award.** An interested party may protest the award within seven days after receiving notice in accordance with N.D.C.C. 54-44.4-12 and N.D.A.C. 4-12-14.

25. **Receipt of Bids.** All sealed bids received by the NDDOT Procurement Office will be opened and read in Room 222, 608 East Boulevard Avenue, Bismarck, North Dakota, at the time specified in the solicitation.

26. **Rejection.** Bid responses may be rejected if:

- The bid response is not legible.
- The bid response is not submitted on the form supplied.
- The bid response is not completed as requested.
- The bid response is completed and/or signed in pencil.
- The bid response is faxed to the procurement office.
- The bid response is not signed by an authorized company representative.
- The bid response is not responsive to the specifications or other requirements of the solicitation.
- Changes to the bid response are not initialed.
- The bid response is received after the time and date specified.
- The bidder has not met Vendor Registration requirements or is suspended or debarred.
- The bid document has been altered by the bidder.
- The bidder is determined to be not responsible (N.D.A.C. 4-12-11-04).
- The price is not fair and reasonable
- Or a combination of above.

27. **Signature.** The bid must be signed manually in ink. The name and title of the person signing the bid response must be typed or printed above the signature. The bid must be signed by **Owner, Partner, Corp. Pres., Vice Pres., or other authorized Corp. Officer** or the bid may be rejected. If signed by other authorized Corp. Officer or representative, please attach a letter signed by the Owner, Partner, Corp. Pres., or Vice Pres. indicating the individual has authority to enter into a contract on behalf of the company (or a Power of Attorney).

28. **Supplemental Terms and Conditions.** Bids including supplemental terms and conditions will be accepted, but supplemental conditions that conflict with any conditions contained in this ITB or that diminish the State's rights will be considered null and void. The State is not responsible for identifying conflicting supplemental terms and conditions before issuing a contract award.

After award of contract:

- a) If a conflict arises between a supplemental term or condition included in the bid and a term or condition of the ITB, the term or condition of the ITB will prevail, and,
- b) If the State's rights would be diminished as a result of application of a supplemental term or condition included in the bid, the supplemental term or condition will be considered null and void.

Changes, modifications, additions, or alterations to the bid document could be cause for rejection of the submitted bid at the sole discretion of the NDDOT. Contact the Procurement Officer in writing prior to the deadline for clarifications.

29. **Taxes.** The State does not pay sales tax or federal excise tax. The state sales tax exemption number is E-2001. The federal tax-free transaction number is 45-0309764.

30. **Vendor Registration.** Bids will be accepted from bidders who are not currently Approved Bidders for the State of North Dakota; however, the successful bidder may be required to become approved prior to award, in accordance with N.D.C.C. 54-44.4-09. To become an Approved Bidder, you must: 1) register with the North Dakota Secretary of State (fees apply), and 2) submit a completed Bidder List Application to the ND State Procurement Office. Registration instructions and forms are available on-line at: www.nd.gov/spo/vendor. Contact the ND State Procurement Office at 701-328-2683 or infospo@nd.gov for assistance.

31. **Withdrawal or changes to a bid response prior to the bid opening date and time.** A bidder may withdraw or make a change to his bid response prior to the bid opening date and time. The request to make a change or withdraw must be in writing by a representative of the firm. The request to withdraw or change must be signed by the bidder or his designated representatives.

32. **Withdrawals after the bid opening date and time.** Withdrawals after the bid opening will be allowed only upon written approval from the NDDOT Procurement Office. Vendors continually withdrawing bids after the bid opening may be removed from the Vendor Database.

GENERAL CONTRACT TERMS AND CONDITIONS

1. **Applicable Law and Venue.** Any dispute arising out of this agreement will be resolved under the laws of the State of North Dakota.

2. **Binding Contract.** The acceptance of a bid response in writing by the purchasing agency constitutes a contract between the bidder and the State. Written acceptance from the purchasing agency will be in the form of a purchase order, notification of award, or contract. Any oral agreement or arrangement by a bidder with a State employee or purchasing agency will have no force or effect unless reduced to writing.

3. **Compliance with Laws, Nondiscrimination and Affirmative Action.** The contractor must, in performance of work under this contract, fully comply with all applicable federal, state or local laws, rules, regulations and policies, including those relating to nondiscrimination, affirmative action, accessibility and civil rights including Title VI of the Civil Rights Act of 1964. The contractor agrees to file all required reports on time, to make required payroll deductions, and to pay all taxes and premiums owed on time, including sales and use taxes and unemployment compensation and workers' compensation premiums. The contractor shall have and keep current at all times during the term of this contract all licenses and permits required by law.

4. **Confidentiality.** The contractor agrees not to use or disclose any information it receives from the State under this contract that the State has previously identified as confidential or exempt from mandatory public disclosure except as necessary to carry out the purposes of this contract or as authorized in advance by the State. The State agrees not to disclose any information it receives from the contractor that has previously been identified as confidential and which the State determines in its sole discretion is protected from mandatory public disclosure under a specific exception to the North Dakota open records law, N.D.C.C. § 44-04-18. The duty of the State and the contractor to maintain confidentiality of information under this section continues beyond the term of this contract, or any extensions or renewals of it.

5. **Contract Amendments, Waivers.** After a binding contract has been entered into, no changes (i.e. additions, substitutions, subcontracting or a price adjustment) may be made, unless prior approval has been obtained from the purchasing agency and Procurement Officer.

The terms of this contract shall not be waived, altered, modified, supplemented, or amended, in any manner whatsoever, except by written instrument signed by the parties. No waiver consent, modification or change of terms of this agreement shall bind either party unless in writing and signed by both parties. Such waiver, consent, modification, or change, if made shall be effective only in the specific instance and for the specific purpose given. There are no understandings, agreements, or representations, oral or written, not specified herein regarding this agreement.

6. **Contract Term and Renewal Option.** The NDDOT will enter into a contract with an effective date **beginning September 1, 2013 and ending August 31, 2014**, inclusive. This contract may be renewed upon satisfactory completion of the initial contract term. The NDDOT reserves the right to execute up to two options to renew this contract for a period of twelve (12) months each, not to exceed thirty-six (36) months total. Renewals will be documented by amendment.

The NDDOT reserves the right to renegotiate price and terms provided that such negotiated price and terms fall within the original scope of work for this bid. Negotiations may be conducted annually or at such times that additional and unexpected services falling within the scope of the contract may occur. Such changes will be documented by amendment to the contract.

7. **Contract Termination.**

- a. **Termination without Cause.** This contract may be terminated by mutual consent of both parties, or by either party upon 30 days' written notice.
- b. **Termination for Lack of Funding or Authority.** The State may terminate this contract effective upon delivery of written notice to the contractor, or on any later date stated in the notice, under any of the following conditions:
 - i. If funding from federal, state, or other sources is not obtained and continued at levels sufficient to allow for purchase of the services or supplies in the indicated quantities or term. The contract may be modified by agreement of the parties in writing to accommodate a reduction in funds.
 - ii. If federal or state regulations or guidelines are modified, changed or interpreted in such a way that the services are no longer allowable or appropriate for purchase under this contract or are no longer eligible for the funding proposed for payments authorized by this contract.
 - iii. If any license or certificate required by law or regulation to be held by the contractor to provide the services required by the contract is for any reason denied, revoked or not renewed.Any such termination of this contract under (i), (ii), or (iii), above, shall be without prejudice to any obligations or liabilities of either party already accrued prior to such termination.
- c. **Termination for Cause.** The State by written notice of default to the contractor may terminate the whole or any part of this contract:
 - i. If the contractor fails to provide services required by this contract within the time specified herein or any extension thereof; or
 - ii. If the contractor fails to perform any of the other provisions of this contract, or so fails to pursue the work as to endanger performance of this contract in accordance with its terms and after receipt of written notice from the State, fails to correct such failures within ten days or such longer period as NDDOT may authorize.
 - iii. The rights and remedies of the State provided in the above clause related to defaults by the contractor are not exclusive and are in addition to any other rights and remedies provided by law or under this contract.
- d. **Termination, Deliveries.** If the contract is terminated for any reason, the contractor is responsible for delivery of all commodities and services ordered prior to the termination, unless those orders had been canceled by the Purchasing Agency or Entity.

8. **Contract Price Adjustment:** The Contract Unit Prices shall be firm for the twelve (12) months of the contract period. On an annual basis, all unit prices may be subject to price adjustment (increase / decrease). The request for a price adjustment shall be submitted to the Procurement Office at least forty five (45) days before the scheduled contract expiration date and must include justification for the proposed change. The Procurement Officer will respond as follows:

- 1) The request may be granted,
- 2) The contract may be cancelled and solicitation may be re-advertised, or
- 3) The contract may be continued without change.

If a price increase is approved by the NDDOT, the date the increase will be effective along with the new unit prices will be included in an amendment document. Approval of any price increase renews the twelve month firm price period.

The State shall also be advised of and receive the benefit of any price decrease. The same notification and review process will apply to a decrease in cost.

9. **Materials and Workmanship.** All material and workmanship shall be subject to inspection and testing at the discretion of the purchasing agency.

10. **Inspection and Investigations.** The State reserves the right to conduct inspections and investigations related to the bidder and offered commodities or services to make determinations regarding compliance with the bid requirements and responsibility of the bidder.

11. **Billing and Payment Procedures:** Purchase orders will be issued by the individual NDDOT divisions.

Invoices are to be submitted as indicated on the purchase orders unless otherwise instructed. Failure to submit correct invoices to the appropriate NDDOT office may delay contractor payment.

Payment will normally be made within thirty days after delivery and acceptance of commodities or services under this contract and receipt of a correct invoice. All invoice and payment inquiries must be directed to the purchasing agency.

12. **Subcontracts, Assignment:** The contractor shall not subcontract, assign or transfer the contractor's interests or duties under this contract without express written consent of the purchasing agency.

13. **Successors in Interest:** The provisions of this agreement shall be binding upon and shall inure to the benefit of the parties hereto, and their respective successors and assigns.

14. **Receiving:** Deliveries must arrive at the designated destination(s) during normal business hours unless other shipping/receiving instructions are issued by NDDOT personnel. The contractor shall contact the NDDOT to schedule delivery dates and times at least 24 hours in advance of delivery.

All NDDOT offices will be closed in recognition of State holidays. Any day declared a holiday by the President or Governor will also be recognized by office closure.

15. **Service Representative.** The contractor must provide a dedicated customer service representative to provide support for this contract. The contractor shall notify the Procurement Officer in the event the representative is changed.

NAME: Marcel Bourgois
(Name of person servicing this contract)

BUSINESS NAME: Fireside Office Solutions

MAILING ADDRESS: 1713 East Bismarck Expressway

CITY & STATE: Bismarck ND ZIP CODE: 58504

PHONE NUMBER: 701-258-8586 TOLL FREE: 1-800-279-1713

FAX NUMBER: 701-223-9598 E-MAIL: mbourgois@firesideop.com

NORTH DAKOTA DEPARTMENT OF TRANSPORTATION SPECIFICATION FOR A DOCUMENT SCANNING SERVICE

Scope of Work:

The North Dakota Department of Transportation (NDDOT) has documents that must be scanned into an electronic format. The documents are in varying degrees of condition and size. The NDDOT retains all rights to the original documents and to all electronic files created from them.

Documents:

Documents may include sizes greater than tabloid (11"x17") size sheets. Generally documents will not exceed 36"x24". The contractor must be able to accommodate larger sizes as necessary. Scanned documents must be scaled to 100%.

NDDOT exact volumes are unknown at this time. The volume of large format scanning varies anywhere from 1 to 10 documents a month. Motor Vehicle generates approximately 1500 – 2500 8 ½" x 11" and/or 8 ½" x 14" daily. Motor Vehicle requires a 24 hour turnaround.

For the most part, documents will be scan or print ready. Documents will be prepared for scanning by NDDOT to include pulling of staples and removing of documents from 3-ring binders. The contractor may rarely be required to use archival acceptable glue or tape to repair documents prior to scanning.

Unless otherwise specified as .pdf; the documents will be scanned as TIFF format using compression level 4, also known as FAX 4.

The documents will be scanned at 300 dpi.

Contractors must return multi page .tif as one file.

Motor Vehicle Batches

Motor Vehicle batches contain documents that are 8 ½"x11" with less than 5% consisting of 8 ½"x14" size documents. A high percentage of these documents will be duplex.

2D and 3D barcodes could be a possibility in the future. If barcoding begins during the term of this contract, an amendment will be issued documenting contract activity change, and, if applicable, negotiated price changes. Bar coding need not be a factor in initial pricing.

OCR will be required.

Electronic Storage Files:

The electronic files are to be returned to the NDDOT either 1) via ftp or 2) portable storage device that is organized, labeled, and will include an index file indicating the contents of the media.

Each scanning job may have different indexing requirements.

The quality of legibility of the scanned electronic document should be equal to the quality of the original document. New documents not found to be of this quality, must be reproduced to the satisfaction of the NDDOT.

Documents must be quality checked, page for page, before they are returned to the NDDOT.

Staging and Contract Administrator:

Documents will be picked up from the NDDOT, 608 East Boulevard, Bismarck, ND by the contractor. Documents are to be returned to the same address. Extreme care in handling of the originals is required.

If a document has been released to the contractor to be scanned through normal procedures and NDDOT personnel have an immediate need for return, arrangements will be made for pickup or delivery.

If a division needs a large format document scanned immediately for a meeting etc., they are allowed to take the document to the contractor to have it scanned immediately.

The contract will have NDDOT defined segments. The contractor will retrieve/return documents/media by project segments as yet to be determined by NDDOT. The NDDOT will be responsible for the logging out and the logging in of all original documents and the electronic media.

The contract administrator assigned to the document scanning service contract is Steven Barreth, IT Information Systems Services, 701-328-4001. Mr. Barreth will be responsible for the day-to-day management of the contract details.

Document Review, Sample:

Vendors responding to this bid will be required to produce a representative sample of their scan and digitization process using a sample provided by the NDDOT. The sample must be returned on a CD or portable storage media device with the bid.

The documents may be viewed at the NDDOT and the original to be used to create the representative sample should be retrieved prior to bid submittal by setting up an appointment with Steven Barreth.

All questions relating to the production requirements are to be addressed to Steven Barreth, 701-328-4001. Inquiries regarding the bid process are to be addressed to the Procurement Officer.

BID RESPONSE

ITEM NO.	QTY.	UNIT	DETAILED SPECIFICATIONS	UNIT PRICE	TOTAL PRICE
1	= / < 11X17 SCAN & Provide digitized media				
	Exact Qty. Unknown	EACH	FOB 608 East Boulevard Avenue, Bismarck ND Black and White: \$.069 OCR: \$.002 Color: \$.069	\$	\$
2	> 11X17 SCAN & Provide digitized media				
	Exact Qty. Unknown	EACH	FOB 608 East Boulevard Avenue, Bismarck ND Black and White: \$ 1.95 OCR: \$ N/C Color: \$ 1.95	\$	\$
3	= / < 11X 17 PRINTED COPY				
	Exact Qty. Unknown	EACH	FOB 608 East Boulevard Avenue, Bismarck ND Black and White: \$.05 Color: \$.25	\$	\$
4	> 11 X 17 PRINTED COPY				
	Exact Qty. Unknown	EACH	FOB 608 East Boulevard Avenue, Bismarck ND Black and White: \$ 1.05 Color: \$ 1.50	\$	\$
5	= 8 ½ x 11 SCANNED, MOTOR VEHICLE DOCUMENTS, 24 HOUR TURNAROUND				
	Exact Qty. Unknown	EACH	FOB 608 East Boulevard Avenue, Bismarck ND Motor Vehicle Division Black and White \$.038	\$	\$
6	= 8 ½ x 14 SCANNED, MOTOR VEHICLE DOCUMENTS, 24 HOUR TURNAROUND				
	Exact Qty. Unknown	EACH	FOB 608 East Boulevard Avenue, Bismarck ND Motor Vehicle Division Black and White \$.038	\$	\$

Non-Motor Vehicle documents estimated delivery after receipt: 1-X Days (Depends upon volume)

Offeror confirms Motor Vehicle documents will be returned to NDDOT within 24 hours? Yes X No

ANY ALTERATIONS OR CORRECTIONS MADE TO THE UNIT OR TOTAL PRICE MUST BE INITIALED BY THE BIDDER. FAILURE TO DO SO MAY BE CAUSE FOR BID REJECTION.

BIDDER Fireside Office Solutions

ITB 966-18-13-050, DOCUMENT SCANNING
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**NORTH DAKOTA DEPARTMENT OF TRANSPORTATION
CIVIL RIGHTS APPENDIX**

During the performance of this contract, the contractor, for itself, its assignees, and successors in interest (hereinafter referred to as the Contractor), agrees as follows:

1. Compliance with Regulations: The Contractor shall comply with the regulations relative to nondiscrimination in federally-assisted programs of the Department of Transportation, Title 49, Code of Federal Regulations, Part 21, as they may be amended from time to time (hereinafter referred to as the Regulations), which are herein incorporated by reference and made a part of this contract.
2. Nondiscrimination: The Contractor, with regard to the work performed by it during the contract, shall not discriminate on the grounds of race, color, national origin, sex, age, disability/handicap, or income status**, in the selection and retention of subcontractors, including procurements of materials and leases of equipment. The Contractor shall not participate, either directly or indirectly, in the discrimination prohibited by Section 21.5 of the Regulations, including employment practices when the contract covers a program set forth in Appendix B of the Regulations.
3. Solicitations for Subcontracts, Including Procurements of Materials and Equipment: In all solicitations, either by competitive bidding or negotiation, made by the Contractor for work to be performed under a subcontract, including procurements of materials or leases of equipment, each potential subcontractor or supplier shall be notified by the Contractor of the Contractor's obligations under this contract and the Regulations relative to nondiscrimination on the grounds of race, color, national origin, sex, age, disability/handicap, or income status.**
4. Information and Reports: The contractor shall provide all information and reports required by the Regulations, or directives issued pursuant thereto, and shall permit access to its books, records, accounts, other sources of information and its facilities as may be determined by the North Dakota Department of Transportation or the Federal Highway Administration to be pertinent to ascertain compliance with such Regulations, orders, and instructions. Where any information required of a Contractor is in the exclusive possession of another who fails or refuses to furnish this information, the Contractor shall so certify to the North Dakota Department of Transportation, or the Federal Highway Administration, as appropriate, and shall set forth what efforts it has made to obtain the information.
5. Sanctions for Noncompliance: In the event of the Contractor's noncompliance with the nondiscrimination provisions of this contract, the North Dakota Department of Transportation shall impose such contract sanctions as it or the Federal Highway Administration may determine to be appropriate, including but not limited to:
 - a. withholding of payments to the Contractor under the contract until the Contractor complies, and/or
 - b. cancellation, termination, or suspension of the contract, in whole or in part.
6. Incorporation of Provisions: The Contractor shall include the provisions of paragraphs 1 through 6 in every subcontract, including procurements of materials and leases of equipment, unless exempt by the Regulations or directives issued pursuant thereto.

The Contractor shall take such action with respect to any subcontract or procurement as the North Dakota Department of Transportation or the Federal Highway Administration may direct as a means of enforcing such provisions, including sanctions for noncompliance provided, however, that in the event a Contractor becomes involved in, or is threatened with, litigation by a subcontractor or supplier as a result of such direction, the Contractor may request the North Dakota Department of Transportation to enter into such litigation to protect the interests of the State; and, in addition, the Contractor may request the United States to enter into such litigation to protect the interests of the United States.

**The Act governs race, color, and national origin. Related Nondiscrimination Authorities govern sex, 23 U.S.C. 324; age, 42 U.S.C. 6101; disability/handicap, 29 U.S.C. 790; and low income, E.O. 12898.



Risk Management Appendix

Service Contracts with Private Individuals, Companies, Corporations, Etc.:

Contractor agrees to defend, indemnify, and hold harmless the state of North Dakota, its agencies, officers and employees (State), from and against claims based on the vicarious liability of the State or its agents, but not against claims based on the State's contributory negligence, comparative and/or contributory negligence or fault, sole negligence, or intentional misconduct. The legal defense provided by Contractor to the State under this provision must be free of any conflicts of interest, even if retention of separate legal counsel for the State is necessary. Contractor also agrees to defend, indemnify, and hold the State harmless for all costs, expenses and attorneys' fees incurred if the State prevails in an action against Contractor in establishing and litigating the indemnification coverage provided herein. This obligation shall continue after the termination of this agreement.

Contractor shall secure and keep in force during the term of this agreement, from insurance companies, government self-insurance pools or government self-retention funds authorized to do business in North Dakota, the following insurance coverages:

- 1) **Commercial general liability and automobile liability** insurance – minimum limits of liability required are **\$250,000 per person and \$1,000,000 per occurrence.**
- 2) **Workers compensation** insurance meeting all statutory limits.
- 3) The State of North Dakota, its agencies, officers, and employees (State) shall be endorsed as an **additional insured** on the commercial general liability and automobile liability policies.
- 4) Said endorsements shall contain a **"Waiver of Subrogation"** in favor of the state of North Dakota.
- 5) The policies and endorsements may not be canceled or modified without **thirty (30) days prior written notice** to the undersigned State representative.

Contractor shall furnish a certificate of insurance evidencing the requirements in 1, 3, and 4, above to the undersigned State representative prior to commencement of this agreement.

The State reserves the right to obtain complete, certified copies of all required insurance documents, policies, or endorsements at any time. Any attorney who represents the State under this contract must first qualify as and be appointed by the North Dakota Attorney General as a Special Assistant Attorney General as required under N.D.C.C. Section 54-12-08.

When a portion of a Contract is sublet, the Contractor shall obtain insurance protection (as outlined above) to provide liability coverage to protect the Contractor and the State as a result of work undertaken by the Subcontractor. In addition, the Contractor shall ensure that any and all parties performing work under the Contract are covered by public liability insurance as outlined above. All Subcontractors performing work under the Contract are required to maintain the same scope of insurance required of the Contractor. The Contractor shall be held responsible for ensuring compliance with those requirements by all Subcontractors.

Contractor's insurance coverage shall be primary (i.e., pay first) as respects any insurance, self-insurance or self-retention maintained by the State. Any insurance, self-insurance or self-retention maintained by the State shall be excess of the Contractor's insurance and shall not contribute with it. The insolvency or bankruptcy of the insured Contractor shall not release the insurer from payment under the policy, even when such insolvency or bankruptcy prevents the insured Contractor from meeting the retention limit under the policy. Any deductible amount or other obligations under the policy(ies) shall be the sole responsibility of the Contractor. This insurance may be in a policy or policies of insurance, primary and excess, including the so-called umbrella or catastrophe form and be placed with insurers rated "A-" or better by A.M. Best Company, Inc. The State will be indemnified, saved, and held harmless to the full extent of any coverage actually secured by the Contractor in excess of the minimum requirements set forth above.

RM Consulted 2007
Revised 5-09



Amendment No. 1

To: ALL INTERESTED SUPPLIERS
From: Vanessa Brosten, Financial Management Division, Procurement Office
North Dakota Department of Transportation
Date: August 5, 2013
Re: ITB 966-18-13-050, DOCUMENT SCANNING

Bidders Instruction #11 of the solicitation established a deadline for receipt of questions. The responses to these questions are provided as addenda to the solicitation. The solicitation is amended to include any new information provided in this amendment.

Question 1) Do you know if the scanning is monochrome in all cases or color in all cases or some of each?

Answer 1) At times, bridge calculation files, maps and diagrams will require a color image to be sent back. Often times these are also the odd sized documents. For Motor Vehicle, most of the documents are in black and white and it is very rare that documents will be scanned in color.

Question 2) Is there now or has there been a contract for this type of scanning before? If so, what was the pricing on that contract? Who was the contract with?

Answer 2) Yes, we currently have a contract which expires August 31, 2013. Fireside Office Solutions is the current contractor with the following prices:

Item 1 = / < 11X17 SCAN & Provide digitized media	
Black and White-----	\$0.068
OCR-----	\$.002
Color-----	\$0.068
Item 2 > 11X17 SCAN & Provide digitized media	
Black and White-----	\$1.85
OCR-----	N/C
Color-----	\$1.85
Item 3 = / < 11 X 17 Printed Copy	
Black and White-----	\$0.05
Color-----	\$0.25
Item 4 > 11 X 17 Printed Copy	
Black and White-----	\$1.05
Color-----	\$1.50
Item 5 = 8 ½ X 11 Scanned, Motor Vehicle Documents	
Black and White-----	\$0.037
Item 6 = 8 ½ X 14 Scanned, Motor Vehicle Documents	
Black and White-----	\$0.037

Question 3) Will you accept bids from out of state?

Answer 3) Yes, however, NDDOT will not package for shipping or participate in any shipping related activities. The awarded contractor will pick up and deliver from and to the NDDOT. The awarded contractor can perform the scanning of documents wherever they choose as long as NDDOT schedules are met. Many documents require a 24 hour turnaround. Page 8 of 9, sentence 2 of the bid document states that if a division needs a large format document scanned immediately for a meeting etc., they are allowed to take the document to the contractor to have it scanned immediately.

Question 4) Would you be willing to ship the sample documents to our facility in Minnesota?

Answer 4) Please contact Steven Barreth at 701-328-4001 to retrieve sample documents.

Question 5) What is the naming convention required for Bid Number 966-18-13-050?

Answer 5) It varies. An example might be like:

Bridge inspection_17420_0200.333-421.0.pdf

Where Bridge inspection is the subject title, 17420 is PCN, and the rest is the bridge id.

It is typically about 3 to 5 strings separated by commas.

Question 6) Would we be allowed to bring the digital copies to an offshore location for doing the data processing work?

Answer 6) Reference page 7 of 9, Staging and Contract Administrator and page 8 of 9, paragraph 2.

The copies are paper. The contractor would be digitizing the paper and turn-around time would most likely not be feasible by sending paper to an offshore location and back in a 24 hour period. Motor Vehicle requires a 24 hour turnaround. If a division needs a large format document scanned immediately for a meeting etc., they are allowed to take the document to the contractor to have it scanned immediately.

Question 7) What would be the metadata needed to be extracted? How many fields are envisaged to be extracted?

Answer 7) The contractor would not extract the metadata, NDDOT has tools for that. Either from the scanned material or the file naming conventions specified by NDDOT. Typically there are about 3 to 5 fields but they are embedded into the filenames which would be string1_string2_string3_string4.pdf where string is one of our index values

Question 8) What type of documents are there from which we have to retrieve the data from (invoices or transportation bills, etc.)?

Answer 8) There are various types of documents included in our sample. These include just about anything but not limited to maps, blueprints, vehicle titles, etc.

Question 9) Are the documents printed or are there handwritten documents that are also required to be extracted?

Answer 9) Occasionally there are some handwritten fields and if properly digitized, the OCR engine can pick up the characters.

Question 10) Would you want a full text searchable PDF file as an output?

Answer 10) Refer to page 7 of 9, Documents, paragraph 4.

Unless otherwise specified as .pdf, the documents will be scanned as TIFF format.

The bid is amended as follows:

Replace paragraph 3 under 'Documents', page 7 of 9 with:

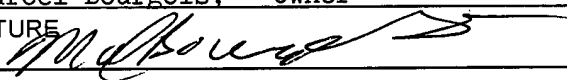
For the most part, documents will be prepared for scanning by NDDOT Motor Vehicle employees to include pulling of staples and removing of documents from 3-ring binders. Documents from other divisions may need additional preparation. Documents from other divisions may be sent in 3-ring binders, contain staples, be spiral or otherwise bound, and may need separation prior to scanning to keep like documents together. Documents that are stapled/fastened prior to being scanned will need to be refastened following scanning. The contractor may rarely be required to use archival acceptable glue or tape to repair documents prior to scanning.

Vendors are instructed to acknowledge receipt of and compliance with this amendment by signing below and returning this acknowledgement with your bid or proposal.

Any questions regarding this amendment must be submitted in writing to the undersigned Procurement Officer.

Vanessa Brosten, Procurement Officer
PHONE: 701-328-2571
FAX: 701-328-0310
E-MAIL: vbrosten@nd.gov

By my signature below, I hereby acknowledge receipt of and compliance with this amendment to the above referenced solicitation.

PRINTED NAME OF BIDDER OR OFFEROR <u>and</u> TITLE	
Marcel Bourgois, Owner	
SIGNATURE 	DATE 08/09/2013